BUYERS GUIDE

IMPORTANT: Spoken promises are difficult to enforce. Ask the dealer to put all promises in writing. Keep this form. 2G1105S31H9159841 2017 Chevrolet Impala VEHICLE MAKE MODEL VEHICLE IDENTIFICATION NUMBER (VIN) WARRANTIES FOR THIS VEHICLE: AS IS - NO DEALER WARRANTY THE DEALER DOES NOT PROVIDE A WARRANTY FOR ANY REPAIRS AFTER SALE. DEALER WARRANTY FULL WARRANTY. LIMITED WARRANTY. The dealer will pay 100 % of the labor and 100 % of the parts for the covered systems that fail during the warranty period. Ask the dealer for a copy of the warranty, and for any documents that explain warranty coverage, exclusions, and the dealer's repair obligations. Implied warranties under your state's laws may give you additional rights. **SYSTEMS COVERED: DURATION: ENGINE** 1,000 miles **TRANSMISSION** 1,000 miles **POWER STEERING** 1,000 miles AIR CONDITIONING 1,000 miles Wearable parts such as brakes, tires, or alignments ARE NOT Warrantied NON-DEALER WARRANTIES FOR THIS VEHICLE: MANUFACTURER'S WARRANTY STILL APPLIES. The manufacturer's original warranty has not expired on some components of the vehicle. MANUFACTURER'S USED VEHICLE WARRANTY APPLIES. ☐ OTHER USED VEHICLE WARRANTY APPLIES. Ask the dealer for a copy of the warranty document and an explanation of warranty coverage, exclusions, and repair obligations. SERVICE CONTRACT. A service contract on this vehicle is available for an extra charge. Ask for details about coverage, deductible, price, and exclusions. If you buy a service contract within 90 days of your purchase of this vehicle, implied warranties under your state's laws may give you additional rights. ASK THE DEALER IF YOUR MECHANIC CAN INSPECT THE VEHICLE ON OR OFF THE LOT. OBTAIN A VEHICLE HISTORY REPORT AND CHECK FOR OPEN SAFETY RECALLS. For information on how to obtain a vehicle history report, visit ftc.gov/usedcars. To check for open safety recalls, visit safercar.gov. You will need the vehicle identification number (VIN) shown above to make the best use of the resources on these sites. SEE OTHER SIDE for important additional information, including a list of major defects that may occur in used motor vehicles. Si el concesionario gestiona la venta en español, pídale una copia de la Guía del Comprador en español.

Here is a list of some major defects that may occur in used vehicles.

Frame & Body

Frame-cracks, corrective welds, or rusted through

Dog tracks—bent or twisted frame

Engine

Oil leakage, excluding normal seepage Cracked block or head

Belts missing or inoperable

Knocks or misses related to camshaft

lifters and push rods

Abnormal exhaust discharge

Transmission & Drive Shaft

Improper fluid level or leakage, excluding normal seepage

Cracked or damaged case which is visible Abnormal noise or vibration caused by faulty transmission or drive shaft

Improper shifting or functioning in any gear Manual clutch slips or chatters

Differential

Improper fluid level or leakeage, excluding normal seepage

Cracked of damaged housing which is

Abnormal noise or vibration caused by faulty differential

Cooling System

Leakage including radiator Improperly functioning water pump

Electrical System

Battery leakage

Improperly functioning alternator, generator, battery, or starter

Fuel System

Visible leakage

Inoperable Accessories

Gauges or warning devices Air conditioner Heater & Defroster

Brake System

Failure warning light broken Pedal not firm under pressure (DOT spec.) Not enough pedal reserve (DOT spec.) Does not stop vehicle in straight line (DOT spec.)

Hoses damaged

Drum or rotor too thin (Mfgr. Specs) Lining or pad thickness less than 1/32 inch Power unit not operating or leaking Structural or mechanical parts damaged

Air Bags

Steering System

Too much free play at steering wheel (DOT specs.)

Free play in linkage more than 1/4 inch Steering gear binds or jams Front wheels aligned improperly

Power unit belts cracked or slipping Power unit fluid level improper

Suspension System

improperly

(DOT specs.)

Ball joint seals damaged Structural parts bent or damaged Stabilizer bar disconnected Spring broken Shock absorber mounting loose Rubber bushings damaged or missing Radius rod damaged or missing Shock absorber leaking or functioning

Tires

Tread depth less than 2/32 inch Sizes mismatched Visible damage

Wheels

Visible cracks, damage or repairs Mounting bolts loose or missing

Exhaust System

Leakage Catalytic Converter

DEALER NAME

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214-826-6000 FOR COMPLAINTS AFTER SALE, CONTACT:

Contact service department at 214-826-6000

IMPORTANT: The information on this form is part of any contract to buy this vehicle. Removing this label before consumer purchase (except for purpose of test-driving) violates federal law (16 C.F.R. 455).